

Response Time monitoring, alerting and reporting software

Chroniker 4 features seven modules, each performing monitoring from a different perspective.

	NodeWatch	Monitors availability and response time of your servers, routers and other systems – from the network layer perspective
	TaskWatch	Monitors the response time of your applications by executing user defined tasks – from the application layer perspective
	SNMPwatch	Monitors devices via SNMP, automating SNMP data gathering and graphing
	SystemWatch	Monitors CPU, memory, disk, files, processes, and applications – from the operating system perspective
	AppsWatch	Monitors response time and availability of ANY Windows based client application. – from the users perspective
	BizWatch	Real-time dashboards of the above data grouped by business process – from the business perspective
	LogWatch <i>New!</i>	Monitors, filters, consolidates, correlates, analyzes log information from Operating Systems, Databases, and Applications - from the log perspective

Features Common to All Chroniker Modules

Alerts / Reactions

- Numerical paging, Email, SNMP trap, custom scripts, and restart computer or process
- Set thresholds, persistence conditions, and two reactions per alert

Profiles

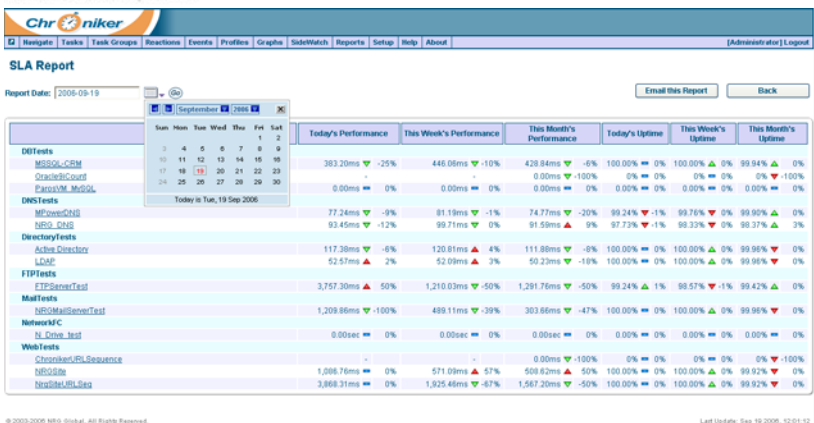
- Create monitoring schedule profiles,
- Exclude maintenance / blackout periods

Graphing

- Real-time and historical graphs
- Zoom from minute to monthly scale
- Summary statistics at a glance
- Generate linear trend lines



Web Based, Intuitive Interface



Side Watch

- Keep this small window open on your desktop for a persistent view of availability

User Management

- Grant access rights to different users for security purposes

Network Status Map

- Graphical display of your nodes

Remote Locations

- Monitor from different locations
- Know which locations have slower response time
- Assign appropriate alerts for each location

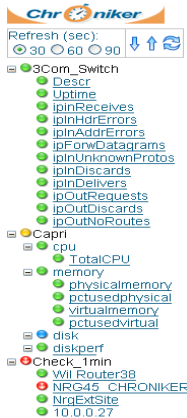
Integrates with 3rd party Software









Ready-made Reports

- Predefined essential reports in real time, including:
 - SLA Reports, Top N Reports, Alert Summaries
 - Daily / Monthly / Yearly Reports
- Historical reports: pull up reports for any date
- Export and Email reports

Pertinent Views and Reports for Different User Groups

- Filter nodes and tasks by department, by responsibility, etc.



 <p>NodeWatch</p> <p>ICMP/ Ping check Routers, Switches, Servers, and other vital network components</p> <p>Monitor Servers or any TCP Connect based application DNS, FTP, Web servers, Mail servers (SMTP, IMAP, POP3, etc.), Application servers</p> <p>Define Node Groups</p> <ul style="list-style-type: none"> • Manage group profiles: assign monitoring schedules, exclude maintenance / blackout periods per group • Limit view to show only nodes within a defined group or particular alert status – very useful when monitoring hundreds of nodes <p>See Response Time from Different Locations</p>	 <p>TaskWatch</p> <p>Database Test: Know how long it takes to run an SQL query</p> <p>Mail Server Test: Measure how quickly a sent email is received</p> <p>FTP Test: Know how long it takes to download a file</p> <p>DNS Test: Monitor how long it takes to resolve a DNS query</p> <p>Web Server Test: Response time for... Apache, Web Sphere, Specify URL, login & password, POST/GET, URL Sequencing, etc.</p> <p>LDAP Server Test: Open LDAP, Novell eDirectory, Sun Java System Directory</p> <p>Network File Copy Testand Custom Tests</p>
 <p>AppsWatch</p> <p>Monitor response time and availability of applications Test application response time from the client side, <u>exactly</u> as an end user would experience it.</p> <p>Absolutely No Scripting Necessary Point, click and record; set up and test application response and availability in minutes.</p> <p>Protocol Independent Supports any Windows based application, including Citrix, NET, JAVA/J2EE, Legacy, Client Server, Web Services</p> <p>Pinpoint problems easily with intuitive results Display results in Top down format for a simplified approach to troubleshooting.</p>	 <p>SNMPwatch</p> <p>Monitor any SNMP enabled device or appliance Printers, routers, switches, servers, or any computer running Windows</p> <p>Define SNMPwatch Groups</p> <ul style="list-style-type: none"> • Each with as many SNMP queries as needed • Manage group profiles <p>Many OID's built-in</p> <ul style="list-style-type: none"> • Choose from a long list of common object identifiers • Or enter OID's as needed <p>Data conversion made easy Data is put into useful units by selecting from many common conversions (e.g. time ticks to hours)</p>
 <p>SystemWatch</p> <p>CPU Monitor - Track CPUs for under or over utilization</p> <p>Memory Monitor - Identify low memory periods</p> <p>Disk / File System Monitor - Monitor the available disk space</p> <p>File Monitor - Monitor the size of a file</p> <p>Process, Services Monitor Monitor specific processes and services running on your servers</p> <p>Application Monitor Monitor all processes associated with a particular application</p>	 <p>BizWatch</p> <p>View real time dashboards of your metrics organized the way YOU want them: by business process, or geographically, or server type, etc.</p> <p>When any event occurs, immediately see which business areas are affected, and drill down to specific KPI.</p> <p>Unique displays by user – different managers and administrators see the panels and KPI's important to them.</p> <p>No limit on viewing possibilities: extremely flexible interface - Organize your KPI's into groups and subgroups on the fly</p>
 <p>LogWatch</p> <p>Consolidate all log files (Windows Event Logs, Custom Logs, Application Logs) from different servers.</p> <p>Understand the behavior of your applications by looking at frequency and trends of log messages.</p> <p>Choose your view: by Type, by Application, by Location, etc.</p>	 <p>CustomWatch</p> <p>Monitor using your own scripts.</p> <p>Apply the alerting, reporting, graphing capabilities standard to Chroniker</p>

Chroniker gives you the ability to address your every monitoring need... at your fingertips.